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Docket No. CISCO-1372

2157
#100
S. Bond
8/5/02

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Darrell Shively et al.
SERIAL NO.: 09/410,511
FILING DATE: September 30, 1999
TITLE: AUTOMATIC HARDWARE FAILURE DETECTION AND
RECOVERY FOR DISTRIBUTED MAX SESSIONS SERVER
EXAMINER: Blair, Douglas B.
ART UNIT: 2152

CERTIFICATE OF MAILING

I hereby certify that this paper is being deposited with the United States Postal Service as First Class
Mail in an envelope addressed to: Box Non-Fee Amendment, Commissioner for Patents, Washington, DC
20231, on the date printed below:

Date: 7/23/02

Name: Diane Morse
Diane Morse

BOX NON-FEE AMENDMENT
COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231

TRANSMITTAL LETTER

Enclosed for filing are the following documents:

1. Amendment.


It is believed that no fee is required for filing the above-referenced documents. In
the event that any additional fee is required, including any fees required under 37 C.F.R.
§1.136 for any necessary extension of time to make the filing of the attached documents

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timely, the Commissioner is hereby authorized to charge any fees, and credit any overpayments, to Deposit Account No. 50-1698. A duplicate of this page is enclosed.

Respectfully submitted,
THELEN REID & PRIEST LLP

Dated: July 23, 2001



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